

# SAP SuccessFactors

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## Case Study

ALPAC + M10TEK



# Client Overview

## Alberta-Pacific Forest Industries Inc. (ALPAC)



Largest single-line kraft pulp producer in North America



500+ employees



Sustainable operations and employee development



# The Challenge



# M10TEK Intervention



Stabilized SAP SuccessFactors implementation



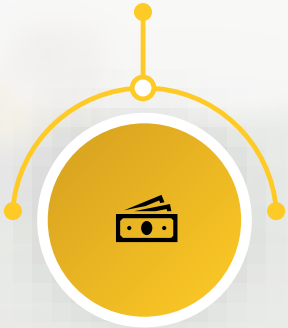
Experts from M10TEK's Center of Excellence



Focus on ECP, Time Off, and Time Tracking

# Key Solutions Delivered

Reconfigured ECP for accurate tax calculations



Resolved EC Time Off logic



Trained IT team (30% more efficient)



Generated accurate T4/T4A forms



Built contract change processes



# Business Outcomes

01

Payroll accuracy  
restored

02

Compliance with tax  
reporting

03

Stabilized attendance  
systems

04

Empowered  
internal teams

05

Regained user  
confidence

# What the Client Said

“

"The consultants we hired before M10TEK tried relentlessly... the systems never improved."



**Paul J.**

Payroll & Tax Specialist

“

"M10TEK fixed our problems with expert consulting and SME."



**SAP Services Executive**

# Why M10TEK?



Nearly 20 years of SAP consulting experience



SAP SuccessFactors experts



Proven remediation framework



Trusted by SAP for high-risk projects





# Let's Talk

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Need help with SuccessFactors?

## Contact M10TEK

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