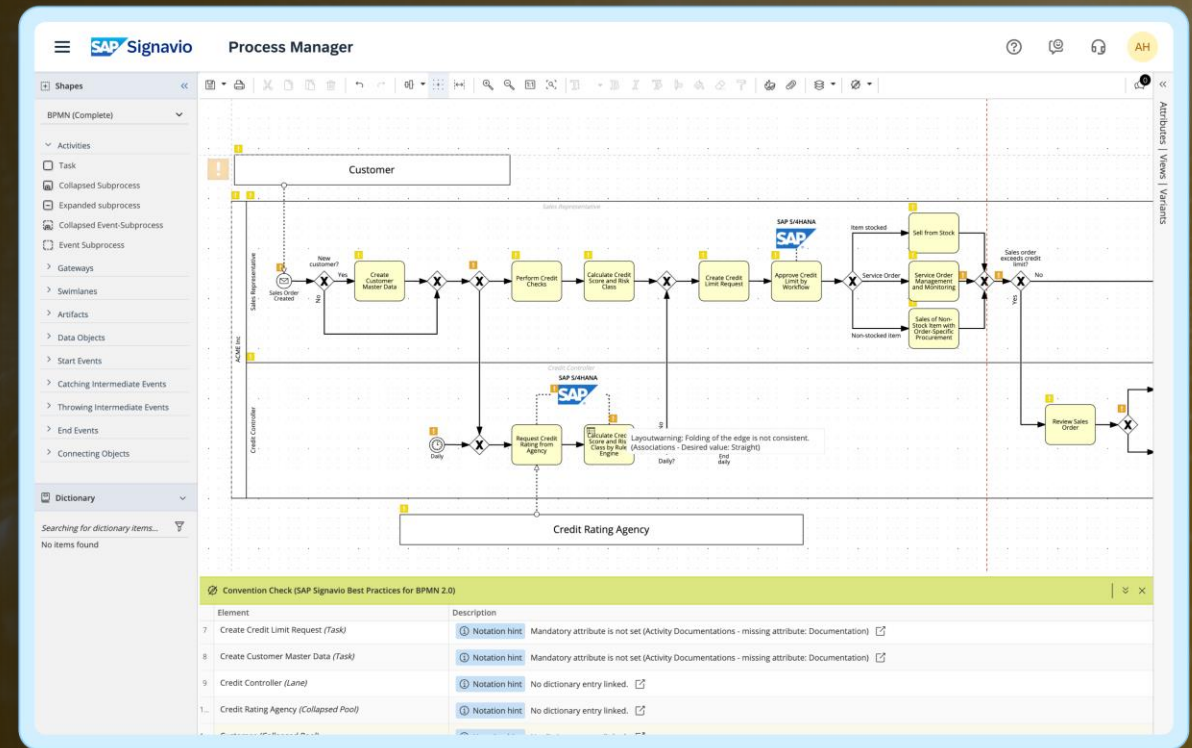


SAP Signavio

Case Study

Order-to-Cash Process Mining

Global Building Materials Manufacturer



Client Overview

Signavio





Industry

Building Materials
Manufacturing



Employee

800



HQ

India



Initiative

S/4HANA Rollout
Readiness



Revenue

\$9.45M



Challenge

Disconnected Order-to-Cash (O2C)
processes across 12 countries

The Challenge

Numerous acquisitions
led to process silos



Lack of end-to-end
visibility in O2C



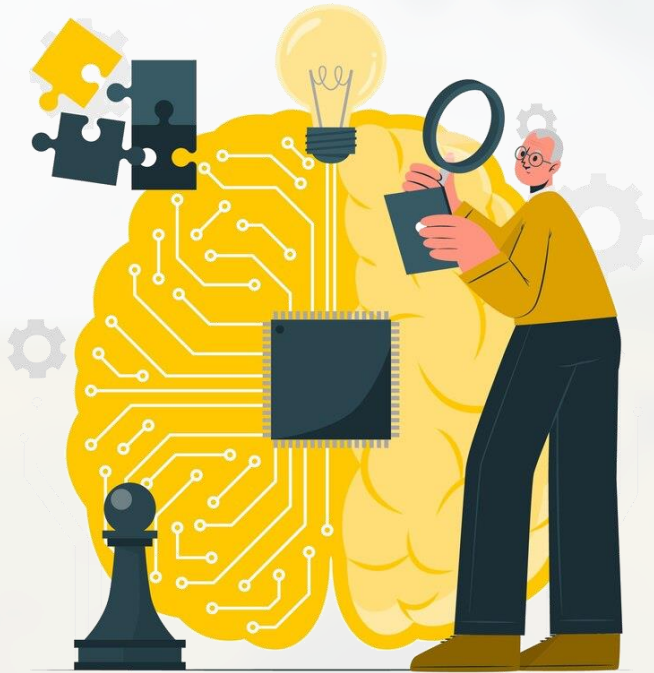
Complex system landscape
across multiple geographies



Manual interventions
and inefficiencies



M10TEK Approach



Deployed SAP
Signavio Process
Intelligence



Conducted Rapid
Process Improvement
(RPI) workshop



Mined over 90,000
O2C cases across
12 regions



Defined KPIs and
validated insights with
business stakeholders

Key Activities



Connected SAP production systems for live data feeds



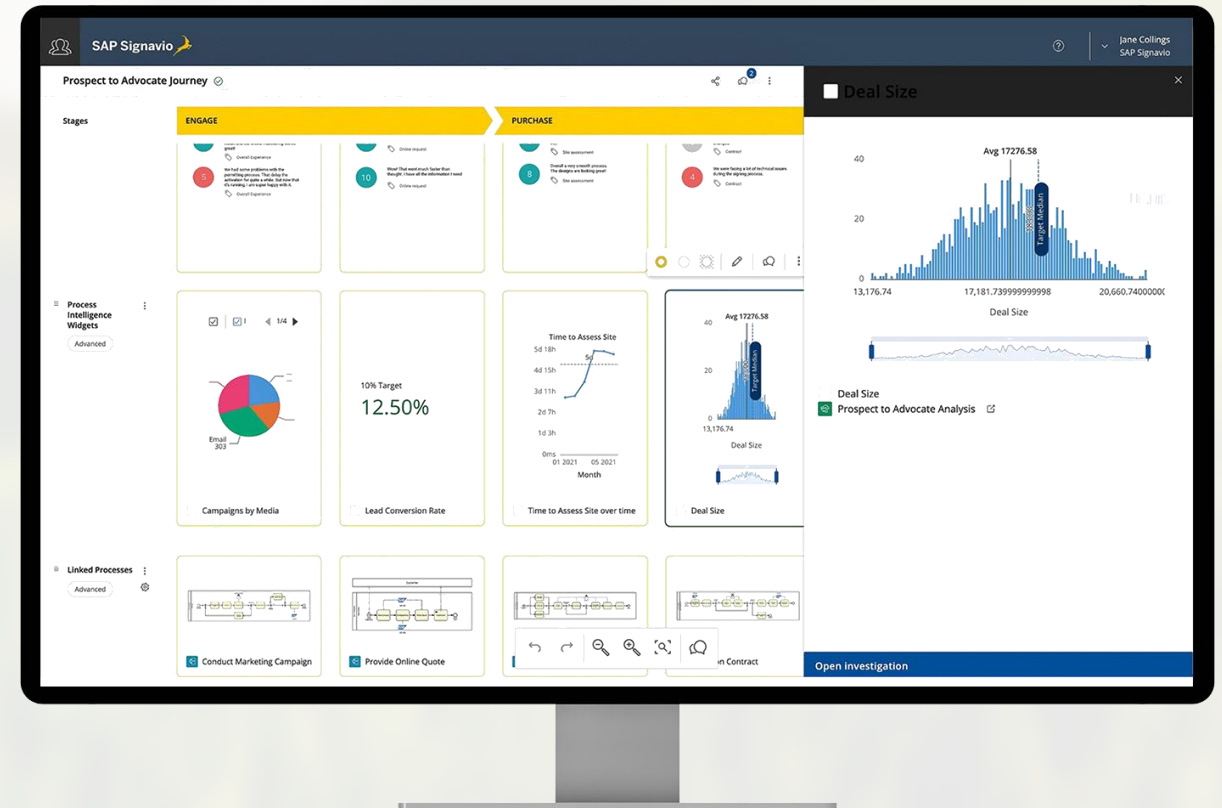
Established daily integration with Signavio platform



Benchmarked processes against SAP Best Practice Blueprints



Created executive dashboards to compare KPIs by region



Measurable Outcomes



Strategic Benefits



Improved visibility across global O2C operations



Baseline created for S/4HANA transformation



Faster identification of automation opportunities



Empowered business users with executive-level dashboards

Why M10TEK?



SAP Signavio certified consultants



Experience in multi-country process mining



Data-to-value framework to uncover inefficiencies



Proven track record in SAP S/4HANA readiness initiatives



Contact M10TEK For A Free Process Mining Assessment

Ready To Unlock Hidden Value In
Your Processes?

Contact Us

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